



## Information Technology Visioning Session

### Client Agency

Atlanta Police Department and Atlanta Police Foundation  
Atlanta, Georgia

### Participating IJIS Institute Staff

Paul Wormeli  
Executive Director

Donald Gabbin  
Program Manager

### Participating IJIS Institute Consultants and Firms

Michael Dillon, *Firetide, Inc.*

Jeff Frazier, *Cisco Systems, Inc.*

Michelle Levatino, *SRA International*

### Dates Services Provided

March 25-26, 2008

### Overview of Technology Assistance Request

In November 2007, the Atlanta Police Foundation, on behalf of the Atlanta Police Department and the City of Atlanta, requested assistance in the facilitation of an Information Technology Visioning session. The IJIS Institute and specifically-selected member consultants were tasked with providing an overview of the best and most promising public safety technology practices employed in cities across the country to guide strategy development in the areas of crime prevention, emergency preparedness, and overall interoperability (i.e., video cameras, information sharing, etc.)

The session participants spent a significant amount of time outlining, defining, and prioritizing information technology strategies. Ultimately, the objectives were broken down into four priority areas based on the criticality of the need. Priority 1 objectives were the considered to be the most crucial and objectives categorized as Priorities 2-4 were considered to be of lesser importance, or they were deemed as objectives that could be achieved at a later date.



The group outlined a roadmap from which to work to obtain the aforementioned objectives. Focus was placed on strong governance and providing resources to reach objectives. There is more work to be done to refine the vision for the City of Atlanta's public safety technology, to gain buy-in from all stakeholders and to begin the strategic planning process. However, the *Atlanta Public Safety Visioning Session* provided a platform from which to begin the process.

### **Type of Technology Assistance Services Provided**

The IJIS Institute performed a site visit in Atlanta on March 25-26, 2008, to conduct a series of sessions with key managers, technologists, and project stakeholders. Specific activities performed by the IJIS Institute TA Team included:

- ◆ Facilitation of the two-day Visioning Session:
  - The IJIS staff assembled a team of high level industry business experts.
  - The team, along with key high level management and technical staff from the Atlanta Police Department and the Atlanta Police Foundation, participated in the full two-day visioning session.
  - The IJIS staff facilitated and participated in the visioning session.
- ◆ Reviewed/Discussed the Existing Technical Environment:
  - Reviewed the current technology environment (i.e., overview of the “as is” technology now being used by the Atlanta PD).
  - Reviewed current plans for upgrading and enhancing existing technology.
- ◆ Reviewed/Discussed the Future Technical Environment:
  - Discussed technology standards and best practices. (i.e., NIEM, SOA, Web Services, video cameras, information sharing, N-DEx participation, and other technology being used in the field of criminal justice information sharing).
  - Discussed specific areas of interest and concern (i.e., crime prevention, emergency preparedness, interoperability, and other related topics).
  - Discussed the desired or “to-be” technology (short-term and long-term).

### **Overview of Observations and Recommendations**

A copy of the TA report can be found on the IJIS Institute website at [www.ijis.org](http://www.ijis.org).



**Contact Information**

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