



Names of key clients, key client organizations

New Hampshire Department of Corrections

- Bob Ness

Names of IJIS Institute consultants and their firms

George Hogshead, BearingPoint

Chris Huber, APPRISS

Dates services were provided

March 7 – May 6, 2003

Overview of client need, high-level statement of work

The NHDOC requested the IJIS Institute to provide consultants under its Technical Assistance project to:

- Review existing documentation about the two current DOC systems and the J-ONE initiative and their current and planned architectures and technical approaches;
- Conduct a site visit to the State of New Hampshire to meet with key representatives from the DOC and J-ONE to review systems and discuss integration approaches and strategies;
- Present (informally) preliminary findings from site visit to DOC CIO and others (to be determined); and
- Develop a report that includes, but is not limited to, recommendations to the State regarding:
 - Adapters and translation services needed for the successful exchange of data between J-ONE and DOC;
 - Specify updates needed for the DOC to interface with J-ONE; and
 - Provide information about the state of the market with regard to technologies that may be applicable for implementing DOC enhancements.

Type of Service Provided (teleconference, on-site visits and reports)

The scope of assistance was limited to five calendar days. The consultants initially reviewed written documentation provided by the NHDOC, and conducted follow-up conference calls with representatives of the department to answer questions and clarify the objectives and agenda for the site visit. On April 15 and 16, 2003, the Consultants conducted a series of on-site interviews and meetings with representatives of the NHDOC at their offices located in Concord, New Hampshire. Following the visit, the consultants prepared a final report of specific findings and recommendations and delivered it to the customer on May 6, 2003.

Outcomes/Considerations

Based on the IJIS Institute's findings, the consultants made various recommendations. These recommendations included:

- strategies for integrated the current Informix database and with the larger J-ONE initiative;
- methods to upgrade their current Jail Management and Probation and Parole systems;
- identified risks associated with integrating the two systems and how to help mitigate those risks; and,
- an action plan the NHDOC can use to begin their integration efforts with the J-ONE initiative.